



[www.icisp.net.au](http://www.icisp.net.au)

Australia Wide

Telephone 8723 6262

<http://www.icisp.net.au>

## CRITICAL INFORMATION SUMMARY

### Information about the service.

Here's a quick summary of all the important information about your **5GB Pre-Paid Mobile Broadband Plan**

It covers how much you need to pay each month.

Your plan is for a pre-paid mobile internet service. It gives you access to our network and access mobile data

**Modem/Sim Card** (upfront payment)  
**\$130.00**

### MINIMUM TERM

*There are no contracts on the service. Each recharge is valid for 30 days or the data limit whichever comes first.*

### What's Included and Excluded?

You receive a **5GB Monthly Data Allowance**. Your Monthly Data Allowance is for use in Australia only and can be used at any time (day or night). Your Monthly Data Allowance expires each month.

### Information about pricing.

The minimum monthly charge is **\$50.00**.

The cost for 1 MB of data included in this plan is \$0.0100

### EARLY TERMINATION

The sim is automatically disconnected after 6 months if not recharged and used. (see coverage section)

### PRIVACY

Because the wireless service is classed as a Mobile GSM/3G service you must get a 100 Points of ID before the service can be connected.

General Point Guide:  
Drivers Licence: 80 Points  
Birth Certificate: 80 Points  
Passport: 80 Points  
Bank/Credit Card: 20 Points  
Medicare Card: 20 Points  
Utility Bill: 20 Points

please note: A copy of these records must be kept on file by us.

## Other Information

### COVERAGE & OTHER DETAILS

Before purchasing this product check Optus Open Network™ coverage in your area at [optus.com.au](http://optus.com.au)

1. On each recharge another 30days usage limit applies.
2. Modem provided with DOA warranty only
3. Service only available in Optus 3G areas.
4. Intertech Country/Optus does not guarantee coverage.
5. Postage and Handling not included.
6. All plans include uploads and downloads when calculating data consumption.
7. Price subject to change.
8. Terms & Conditions subject to change
9. The maximum an individual account can download per calendar month is a combined total of both uploads and downloads.
10. By signing and/or using this product you agree to any/all terms & conditions which are and may be imposed on this.
11. Any unused data allowance cannot be rolled over.

### BILLING

On each recharge another 30days usage limit applies.

### WERE HERE TO HELP

If you have any questions, just call us on **(08) 8723 6262** so we can serve you better. Or you can visit us at <http://www.icisp.net.au> for additional information, including to access information about your usage of the service.

### COMPLAINTS

If you have any concerns or complaints, you can access our complaint resolution process via the details on our website at <http://www.icisp.net.au>

You can also contact the Telecommunications Industry Ombudsman on 1800 062 058 or submit an enquiry at <http://www.tio.com.au/>

All prices include GST